



## TERMS AND CONDITIONS

### Part 1: Full Offer terms and conditions

The Voucher entitles holder to one FREE CHILD ENTRY per Voucher and per full paying adult.

- If the holder of the Voucher buys a fully priced Adult entrance ticket at the Attraction entrance to Shrek's Adventure! London or any SEA LIFE Centres and Sanctuaries in the UK (except Eire) ("SEA LIFE" and together with Shrek's Adventure! London, the "Attractions") or booked a fully priced Adult ticket online, then, once the code contained on the voucher is used to redeem the voucher, s/he may take with him/her one CHILD who will enter the same Attraction on the same day free of charge. PLEASE NOTE: This voucher must be redeemed using the code to gain a child ticket so that the child can gain entry to the Attraction. This voucher is not a ticket in itself and will not provide entry unless it is redeemed.
- PLEASE NOTE**  
Tickets can be pre-booked online for each attraction, excluding SEA LIFE Gweek and SEA LIFE Blackpool, which are walk up only. All attractions accept walk up tickets, to avail of the walk up offer please bring your Radnor Fizz label to the attraction on the day of your visit.
- The Voucher is valid from 3rd January 2018 UNTIL 31st December 2018. Voucher excludes 25th & 26th December 2018. Offer is not valid at any secondary ticketed events/ hotel events/concerts/Xmas events during the promotional period. Please note that not all attractions open all year round. Voucher is only valid in England, Scotland and Wales**
- CHECK OPENING DATES AND TIMES BEFORE YOUR VISIT ON THE RELEVANT ATTRACTION WEBSITE. PLEASE NOTE YOU CAN BOOK ONLINE in advance of your visit / WHEN USING YOUR VOUCHER. ALL DATES SUBJECT TO CHANGE.
- Please be aware that Shrek's Adventure! and SEA LIFE London are extremely busy and will require you being booked into an allocated time slot on your day of visit which will be organised when you present your voucher OR when you pre book online.**
- Failure to present and surrender the Voucher to admissions upon arrival will result in an additional charge for one (1) full priced standard admission for the second ticket issued.
- The Voucher is not valid at Secondary Attractions.** Voucher can only be used for standard entrance tickets and cannot be used for priority entrance and/or Fastrack entrance at all Attractions. The Voucher is not valid for any combination tickets. The voucher does not include early ride time.
- The Voucher remains the property of Merlin at all times and Merlin reserves the right to take possession of the Voucher at any time.** The Voucher must be presented at the Attraction entrance and surrendered. **Vouchers cannot be presented on electronic devices.**
- Entry is free for children aged under 3 at all Attractions.
- Children under 12 must be accompanied by an Adult 18 years or older. **PLEASE NOTE:** Whilst there's no minimum age, we recommend Shrek's Adventure! London for children aged 6-12 years old.
- Voucher can only be used as stipulated. The Voucher has no cash value and is non-transferable/not for resale. Any purported transfer or sale of the Voucher will render it void. Voucher is only valid in the United Kingdom. Photocopies will not be accepted. Admission prices are subject to change. Voucher cannot be used in-conjunction with any other offer or concession (e.g. senior citizens, family tickets), reward/loyalty program, pre-purchased tickets, Combination tickets, 2 Day Pass, Annual Pass, online tickets, Fastrack tickets, rail inclusive offers, on secondary ticketed events, hotel events or concerts or for Group bookings and cannot be used for app or telephone bookings.
- Only one Voucher can be used per person and per transaction. The voucher can only be used once.**
- All of the Attractions reserve the right, in their absolute discretion, to refuse entry and to close and/or alter all or any part of the facilities including closure of rides and/or Attractions and removal of figures for technical, operational, health and safety or other reasons where physical access or operation is not safe, practical or physically possible, including over capacity.
- Size, height, weight, age restrictions and medical warnings apply to certain rides and/or Attractions.
- Promoter: Merlin Attractions Operations Limited; company number 6272935; Registered Office at 3 Market Close, Poole, Dorset, BH15 1NQ. For further queries on Voucher terms please call 0871 423 2190 (calls cost 13p per minute plus network extras). For Attraction information please visit [www.visitsealife.com](http://www.visitsealife.com), [www.shreksadventure.com/london/](http://www.shreksadventure.com/london/)
- Entry into any participating Merlin Attraction will be subject to the individual Attraction's terms and conditions of entry, which can be found on the websites listed above.
- Features and/or creatures shown on the Voucher are not necessarily available at every Attraction.
- Please note that some Attractions operate a chargeable car parking policy.
- In the event of circumstances outside the reasonable control of the Promoter, or otherwise where fraud, abuse, and/or an error (human or computer) affects or could affect the proper operation of this Voucher promotion, and only where circumstances make this unavoidable, the Promoter reserves the right to cancel or amend the promotion or these voucher terms and conditions, at any stage, but will always endeavour to minimise the effect to participants in order to avoid undue disappointment.
- If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these terms and conditions and the remaining clauses shall survive and remain in full force and effect.
- These terms and conditions shall be governed by English law, and the parties submit to the non-exclusive jurisdiction of the courts of England and Wales.