Trade Delivery Schedule

Standard Delivery Schedule

Unless otherwise stated, your order will be processed for delivery as below. Please include any references (PO) or any special delivery instructions as required; this may incur an extra charge.

Direct Load Service (orders of 12 pallets and over)

Any orders of 12-26 pallets will be despatched on a vehicle from us for delivery directly to your depot. Please allow an extra day for this service so we can arrange our haulage. Direct deliveries will be booked in with you, and we will always do our best to accommodate your needs. Please note- less than full truck loads will be paired with other orders in the area so may be subject to movement in delivery date.

Palletways Service (orders under 12 pallets)

Any orders under 12 pallets have a 4-day standard delivery if received pre-10am at no additional charge.

	Delivery will be:									
	Current Week					*Following Week*				
Orders Placed on:	**Mon**	**Tue**	**Wed**	**Thu**	**Fri**	**Mon**	**Tue**	**Wed**	**Thu**	**Fri**
Monday Pre 10am										
Tuesday Pre 10am										
Wednesday Pre 10am										
Thursday Pre 10am										
Friday Pre 10am										
Monday Post 10am										
Tuesday Post 10am										
Wednesday Post 10am										
Thursday Post 10am										
Friday Post 10am										

Additional Charges

- Orders must be received by 10 am on day one for delivery on day two. This service costs an extra £20.00 per pallet. We cannot offer a booking service for this; if you need a specific time, please state this on your order. This service is subject to haulier availability.
- Mixed pallets are subject to a £25 charge per pallet.
- Tail-lift requirements £2.50 per pallet.
- AM deliveries £16.50 per consignment
- Timed deliveries £22.50 per consignment

Exceptions

Because of the distance, certain postcodes don't meet the normal lead time. Please allow extra days, as shown below, to avoid disappointment.

If your delivery post code prefix is one of the below please add one day to the normal lead time

AB, BT, GY, IV, JE, PA, PH, TR

If your delivery post code prefix is one of the below please add two days to the normal lead time

HS, KA, KW, ZE & Southern Ireland

Bank Holidays, weekends,e tc.

Our office is closed on weekends and bank holidays, and we do not provide delivery on these days; please allow for this. We will issue our winter delivery schedule before Christmas each year.

If you need any help or more information with regards to deliveries please contact our logistics team:

T: 01547 530 220 E: orders@radnorhills.co.uk